



**ADVISORY FROM THE PHILIPPINE DEPARTMENT OF TRADE AND INDUSTRY'S  
(DTI) PHILIPPINE SHIPPERS' BUREAU (PSB) CONCERNING THE SHIPMENT OF  
BALIKBAYAN BOXES/PACKAGES TO THE PHILIPPINES**

Overseas Filipino Workers are hereby informed that the Philippine Counterparts/Agents of the following foreign principals/cargo consolidators are under investigation by the DTI-Philippine Shippers' Bureau (PSB) pertaining to undelivered balikbayan boxes and other violation under PSB Administrative Order No. 6 series of 2005.

**United States of America (USA)**

1. Philippine Cargo Forwarder
2. AAA Cargo Express Inc.
3. ABS-CBN Star Kargo
4. Aerosend
5. Associated Consolidations Express (ACE Cargo)
6. FRS Philippine Freight Services, Inc.
7. Pentagon Cargo, Inc.
8. REN International
9. Shipping Express
10. South Atlantic Cargo
11. Star Xpress Forwarders

\*list as of 15 March 2013

Consumer/consignees with complaints on undelivered, pilfered, damaged or lost balikbayan boxes may report or submit a written complaint to DTI-PSB through either fax at (02)751-3305 or email at [dti\\_psb@yahoo.com.ph](mailto:dti_psb@yahoo.com.ph) or call DTI Direct (02)751-3330.

Overseas Filipino Workers and their consignees in the Philippines are advised not to do business with freight forwarding companies not accredited with DTI-PSB. The following unaccredited companies were issued Formal Charges by the DTI-PSB for engaging in freight forwarding without PSB accreditation and/or are subject of complaints pertaining to balikbayan boxes.

- 1. Cargoship Incorporated**  
Unit 1918/1919 Cityland Herrera Tower, V.A. Rufino St., Valero cor. Salcedo Village, Makati City
- 2. Philippine Cargo Forwarder**  
Oyster Plaza, Brgy. San Dionisio, Paranaque City
- 3. ABS-CBN Global Cargo Corporation**  
JJM Building 2, Ninoy Aquino Avenue, Brgy. Sto. Nino, Paranaque City
- 4. Aerosend**  
Blk. 2 Unit 7, 584 Tenorio Lopez St., Tondo, Manila
- 5. Associated Consolidation Express (ACE)**  
505 Quirino Avenue, Tambo, Paranaque City
- 6. D' EEC Freight Forwarder and Logistics**  
Guzmar Compound, 8178 Dr. A. Santos Ave., San Dionisio, Paranaque City
- 7. Dausan International Forwarder**  
1933 A. Francisco Street, Sta. Ana Manila
- 8. Diaz Cargo Services**  
Bantayan, Dumaguete, Negros Oriental
- 9. ERG Express Forwarding**  
Compound 685-B Prosperity Resources Inc., Tandang Sora Ave., Quezon City
- 10. FAF Parcel Delivery**  
8410 Gomburza Street, Brgy. Sto. Nino, Paranaque City
- 11. FRS Philippine Freight Services, Inc.**  
Unit 104 Cecile Ville Bldg., 1211 Quezon Avenue, Quezon City
- 12. Forex Cargo Philippines, Inc.**  
No. 69 Marcos Highway, San Isidro, Cainta, Rizal
- 13. Gen Ex Cargo**  
No. 11 J.G. San Victores St., SEACOM Compound, San Antonio, Paranaque City
- 14. Household Moving and Storage, Inc.**  
M. Greenfields Compound, Merville Access Road, Km. 14, Paranaque City

- 15. International Cargo Forwarder**  
503 Quirino Avenue, Tambo Paranaque City
- 16. J.J. Transglobal Brokerage**  
3909/3911 Dahlia Street, Sto. Nino, Paranaque City
- 17. JAR Cargo Forwarders**  
503 Quirino Avenue, Tambo Paranaque City
- 18. Jonar Cargo**  
Stall 213 Building 2, FTI Complex, Western Bicutan, Taguig City
- 19. Joseph Glenn L. Galo**  
Unit 12 Residences North Road, Poblacion, Liloan, Cebu City
- 20. MME Cargo Forwarder**  
No. 3031 F. Bautista St., Brgy. Ugong, Valenzuela City
- 21. Mail Plus Cargo Carriers**  
Golden Homes Subdivision, SA #3 Sandoval Avenue, Pinagbuhatan, Pasig City
- 22. Manila Broker**  
503 Quirino Avenue, Tambo, Paranaque City
- 23. Maru Cargo Logistics Philippines**  
15016-A Fast Track Avenue, San Agustin Village, Paranaque City
- 24. Megatop Express Cargo Forwarder**  
Tambo, Paranaque City
- 25. Nets & Knicks Logistics Corp**  
Blk. 17 Lot 4 Jerusalem St., BF Martinville Subdivision, Las Pinas City
- 26. Pacific Logistics International Cargo**  
567 N. Luna St., Dinayang, San Mateo, Rizal
- 27. Pentfast**  
Km. 17 Cervantes St., West Service Road, Paranaque City
- 28. Philippine Eastern Transit Express, Inc.**  
207-209 Jaboneros Street, Binondo, Manila
- 29. R&M Cargo Services**  
STIL Bldg., Sta. Agueda cor. Delbros Ave., Pascor Drive, Sto. Nino, Paranaque City
- 30. REN International Services**  
36 Laura Drive, Brgy. Bagumbayan, Taguig City

**31. RDN Marketing & Cargo Forwarder**

Pension House, Zamora St., Ozamis City

**32. Rodah Cargo Manila**

Block 9, Lot 16, Road 6-A St., United Paranaque Subd. 5, Sucat, Paranaque City

**33. Sir2Go Forwarders**

No. 85 Maginoo Street, Quezon City

**34. South Atlantic Cargo, Inc.**

4 Elm St., West Fairview, Quezon City

**35. The Filipino Cargo International**

No. 567 General Luna Street, Guinayang, San Mateo Rizal

**36. VGB Villamayor Logistics, Inc.**

No. 312 Gedcor Bldg. Sucat Rd. cor Irasan St., San Dionisio, Paranaque City

**37. VCG Customs Brokerage**

Guzmar Compound, 8178 Dr. A. Santos Avenue, Sucat, Paranaque City

**38. Yasasa International Cargo Services Philippines**

Lot 10 Blk 12, BF Martinville Subdivision, Manuyo Dos, Las Pinas City

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Overseas Filipino Workers and their consignees in the Philippines are advised to refrain from doing business with the following freight forwarding companies accredited by DTI-PSB. These accredited companies were issued Show Cause Orders by the DTI-PSB and are subject of complaints pertaining to balikbayan boxes.

**A. Additions for the week (11-15 Mar 2013)**

**None**

**B. From the Previous List**

**1. Manilaforwarder Phil., Inc.**

No. 5 Alpha Street, Don Pablo Subdivision, Rincon, Valenzuela City

**2. Marron World Express Logistics, Inc.**

Lot 6 Block 2 Phase 2 Brgy. Daniel Fajardo, Casimiro Townhomes, Las Pinas City

**3. Monark Customs Brokerage Corporation**

No. 8252-D Dr. A Santos Avenue, Brgy. San Isidro, Sucat Road, Paranaque City

**4. RRG Freight Services**

Block 213 Lot 41 Yuan Street, Phase 8, North Fairview, Quezon City

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Overseas Filipinos Workers and their consignees in the Philippines are advised to refrain from doing business with the following forwarding companies whose accreditation has been revoked for certain violations of PSB Administrative Order No. 6, series of 2005, otherwise known as the Rules on Freight Forwarding.

**A. Additions for the Week (11-15 Mar 2013)**

**None**

**B. From the Previous List**

**1. D'Winner Logistics Philippines, Inc.**

Room 516 FEMIII Building, A. Soriano Jr. Avenue, Intramuros, Manila

*\*With Motion for Reconsideration*

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Overseas Filipino Workers and their consignees in the Philippines are hereby informed that the complaints regarding undelivered balikbayan boxes filed against the following freight forwarding companies have been endorsed to the Department of Justice (DOJ) for appropriate investigation/prosecution:

**A. Additions for the Week (11-15 Mar 2013)**

None

**B. From the Previous List**

Complaints Received by the DOJ last 14 Dec. 2012

1. Al Rodah Marine Services- United Arab Emirates (UAE)
2. Rodah Cargo Services- Philippines
3. D'Winner Logistics Philippines, Inc.- Philippines
  - DOJ sent letter to DTI-PSB dated 22 January 2013 requiring submission of Affidavits from complainants.
  - DTI-PSB received additional 21 new complaints against Al Rodah Marine Cargo.

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